



**URIMAT®**

Swiss quality – since 1998.

# QUALITY POLICY

## **CREATED BY**

Alexander Reusch

Achim Schröter

## **ISSUED BY**

29.10.2020

---

**URIMAT®**

Swiss quality – since 1998.

# OUR COMMITMENT

Quality is an integral part of URIMAT's Business Principles. These principles guide our actions to deliver products and services that are safe, compliant and preferred. They are essential for the achievement of our ambition to be recognized and trusted to offer products and services that enhance the quality of public restrooms and contribute to a sustainable future.

Quality is the foundation of our company and is fully embedded in our purpose and values.

## **we** What we do:

We are engaged in the procurement, fabrication, construction, maintenance, supply chain, sales and customer support within the sanitary industry on a national and international level.



### **Quality and performance:**

We feel responsible for delivering the highest possible quality, while providing fair conditions and upholding national law and regulations. A comprehensive system for measuring our performance on manufacturing quality and proactively taking steps to drive continuous improvement.



### **Environment:**

We are committed to minimising and preventing any adverse impact on the environment caused by our activities or products. We will maximise the efficient use of all our resources, especially in the use of water.



### **Customer satisfaction:**

We are committed to ensure a continual improvement process and a culture of continual improvement throughout the company and our employees. From our front-line associates to the management team, top-rate quality and customer satisfaction are critical parts of the culture.



### **Work force:**

We are committed to a stable and experienced workforce. We support continuous education and make skills upgrading a critical job requirement for each of our people. Cross training to meet the variety of products that we develop also fosters a satisfied workforce with interesting work.

We recognise that it is our obligation, legally and morally, to adopt, comply and follow safe working practices.



### **Flexibility:**

Further, we recognise that our organisational goals and the expectations and needs of our customers may vary from time to time and will therefore review our policy on quality at regular intervals to ensure our continual suitability.